WARRANTY

PRE-ALIGNED VANTRAAX®

SUBJECT: Warranty Update
LIT NO: L785
DATE: April 2002 **REVISION:** A

Original equipment manufacturers (OEMs) now have the option of ordering a pre-aligned VANTRAAX slider suspension system. These pre-aligned VANTRAAX slider systems are built on precision fixtures and feature axles that are perpendicular to the slider box and parallel to each other. Documented measurement data confirms alignment and is shipped with each VANTRAAX system built with this option.

The trailer OEM is responsible for the total trailer alignment and all facets of construction required to accommodate the slider suspension system, such as trailer frame construction, proper placement of the kingpin, proper body rail installation and proper body rail spacing. Hendrickson provides body rail installation and spacing recommendations in publication L341, *Installation Procedures,* and in various installation drawings.

Hendrickson DOES NOT recommend additional alignment adjustments by the dealer or distributor prior to delivery to the final customer (i.e., fleet, owner operator), and will not reimburse for any related parts or labor expenses. Hendrickson warrants the perpendicularity and parallelism of the axles relative to the slider box itself, based on established Hendrickson specifications, only until delivery of the pre-aligned VANTRAAX slider suspension system to the trailer OEM.

If a performance concern is expressed by the customer regarding a pre-aligned VANTRAAX slider system, the customer or trailer OEM dealer should contact the Hendrickson technical service department at 800 455-0043 in the United States (or fax to 330 489-0494) or 800 668-5360 in Canada prior to performing any adjustments or repairs. Hendrickson will guide and provide assistance to the customer, dealer, and/or repair facility through validation checks and will provide corrective actions as necessary.

The pre-aligned VANTRAAX slider suspension system pivot connection warranty is one year parts and labor. This is the same warranty as the QUIK-ALIGN® pivot assembly listed in Hendrickson publication L583, *Comprehensive Warranty Statement.* However, the pre-aligned VANTRAAX slider suspension system pivot connection warranty includes Hendrickson workmanship.

Please refer to Hendrickson publication L583, *Comprehensive Warranty Statement,* for complete warranty details. This publication can be obtained from the Hendrickson web site at www.hendrickson-intl.com/pdfs/trailer_PDFs/L583.pdf.

Trailer Suspension Systems
2070 Industrial Place SE
Canton, OH 44707-2600 USA
800.455.0043
330.489.0045
Fax 800.696.4416

HENDRICKSON

Trailer Suspension Systems
250 Chrysler Drive, Unit #3
Brampton, ON L6S 6B6 Canada
905.789.1030
Fax 905.789.1033

The Boler Company
Copyright © 2002
All Rights Reserved